

## Installation Guarantee

With every gutter installation. We extend a series of promises that should help you decide if Gutter Guy of Ellijay is the best decision for your homes' gutters.

A Lifetime Guarantee on all new gutter installations within the outlined parameters

- All new installations must be serviced by Gutter Guy of Ellijay within 12 months, one calendar year of installation. This allows us to inspect and correct any installation issues that may arise after the installation, leaking miters, downspouts loose, loose hangers, loose gutter guards etc.
- A fee for this service is due at the time the service is completed. Applicable fees will be quoted at the time the service is scheduled.
- We guarantee the installation from material defects. Defects can range from dents in fascia of gutter, end caps damage and/or gutter guard causing roofline issues
- As long as Gutter Guy of Ellijay is able to service your home's gutters every calendar year from the date of installation, we will honor our promise to correct any issues related to the installation process.

## **Excluded coverages:**

- Physical damage by any other person
- Gutters not flowing due to not being properly serviced based on the foliage around your home. Heavy tree cover requires more regular services than non-wooded areas.
- Settlement of the structure or mounting surface being deteriorated, rotting, or not straight. This includes gutter pulling away from fascia due to rotten wood behind the fascia board. We do attach the gutters to the rafter tails however, if those are rotten, we will not guarantee the gutter over time will not pull free.
- Clogged downspouts due to being connected to underground pipes being compacted with dirt, collapse, or no visual exit for water to exit pipe.

Our Gutter Guy Guarantee is simple. Our installation team has over 54 years of combined install experience. We take pride in working in our community and being the #1 rated Full-Service gutter company in North Georgia.

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